



# PhoneInspector Manual

**Thank you for using  
PhoneInspector**

This software helps nova media to support additional mobile phones for synchronisation of contacts and calendars with Mac OS X.

# Connecting your phone

To use PhoneInspector, close all applications on your Macintosh which might use your mobile phone, e.g. like Address Book and iCal.

PhoneInspector supports Bluetooth connections as well as USB connections.

## Connect using USB:

1. On the phone, switch to the main menu.
2. Attach the USB cable to your phone and then to your Macintosh computer.
3. Launch PhoneInspector.

## Connect using Bluetooth:

If you have already paired your phone with your Mac, you can skip this step.

1. Make sure Bluetooth is activated on your Mac and on your cell phone. The cell phone has to be set to be visible, so the Mac can detect it.
2. Open **System Preferences > Bluetooth** and click **Set Up new device** or click the + icon.

# Connecting your phone

This will open the Bluetooth Setup Assistant of Mac OS X which will guide you through the necessary steps to connect your cell phone with your Macintosh computer.

**Important:** Click **Continue** until the Bluetooth Assistant is finished, you do **not** need to enter any data or to change any settings.

3. Switch the phone to the main screen.  
Samsung phones need to be switched to the main screen to be synchronised correctly.
4. Launch PhoneInspector

# Using PhoneInspector

Make sure your mobile phone is either connected via a USB cable to your Macintosh computer or that Bluetooth is enabled on your mobile phone **and** on your Macintosh computer.

Doubleclick the application icon to run PhoneInspector. You will see the **Welcome** screen.



Click **Continue**.

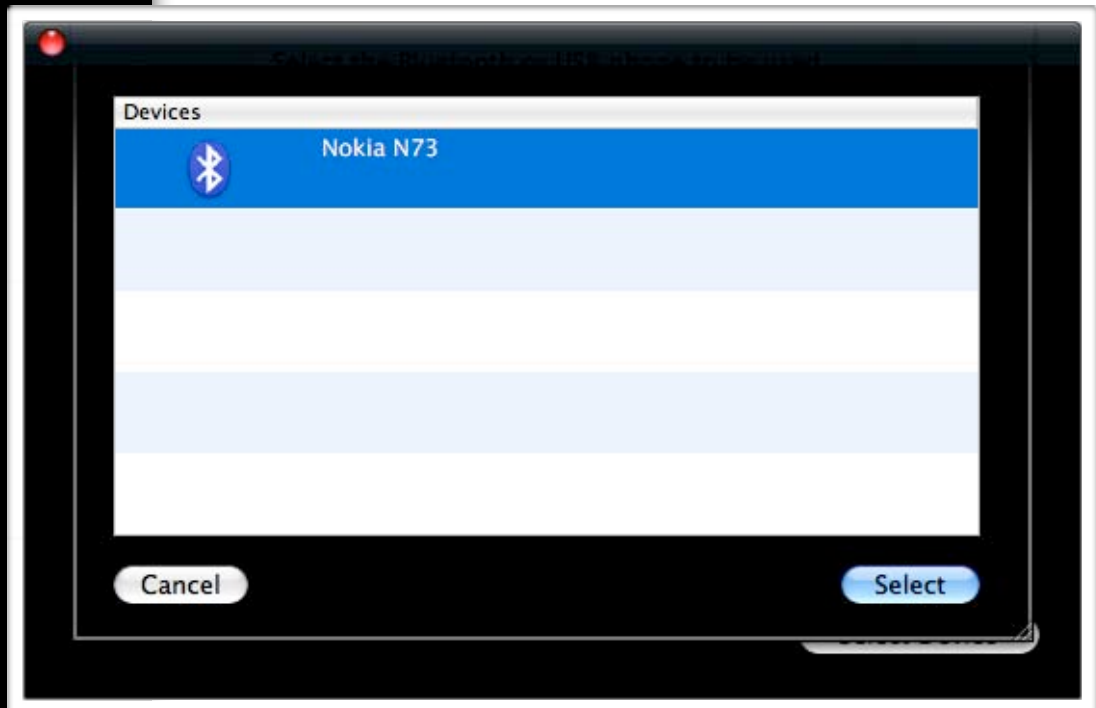
# Selecting a device

On the next screen, click **Select Device**.



You will see a list of available devices.

# Selecting a device



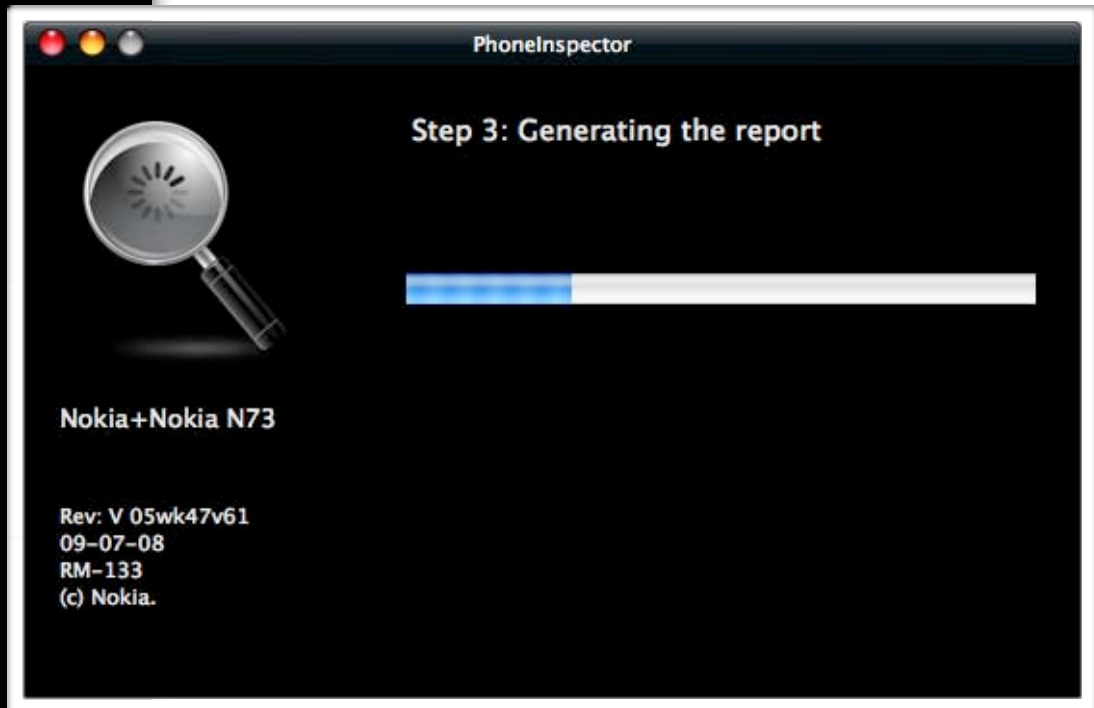
Click the phone you want to have inspected, then click **Select**.

If you do not see your phone here, make sure the phone displays the main menu and no submenu is selected.

If you use Bluetooth, make sure it is enabled on the Mac **and** the phone and that the phone is paired with the Mac.

# Generating the report

Phone Inspector will now identify your device and gather all relevant data.



Generating the report can take a few minutes.  
Look at your mobile phone to see if it asks for confirmation and allow the connection, if necessary.

# Sending the report

As soon as the report has been gathered, send the report to us. If you are using Apple Mail or Entourage, you just need to click the appropriate button to create a new e-mail with the report already attached and our e-mail address already filled in.



**Important:** Please do not forget to include your contact information in the e-mail.

If you are using neither Apple Mail nor Entourage, you can create a new e-mail in your favorite e-mail program and attach the log.

You will find the log in your **Documents** folder. It is called **Phoneinspector-Data.plist**.

Send the log to **newdevices@novamedia.de**.